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Living Hope International, Inc. Whistleblower Policy

- 1. Purpose.** Living Hope International Inc. (LHI or Organization) requires board members, committee members and employees to observe high standards of business and personal ethics in the conduct of their duties and responsibilities, and all directors, committee members and employees to comply with all applicable laws and regulatory requirements.
- 2. Reporting Responsibility.** LHI seeks to have an “Open Door Policy” and encourages board members and employees to share their questions, concerns, suggestions or complaints regarding the organization and its operations with someone who can address them properly. In most cases, a board member or committee member should present his or her concerns to the Chair of the Board. The Executive Director is generally in the best position to address a staff member’s area of concern. However, if a board member is not comfortable speaking with the Board Chair or is not comfortable with the Board Chair’s response, or if staff is not comfortable speaking with the Executive Director or if a staff member is not satisfied with the Executive Director’s response, the board member, committee member or staff member is encouraged to speak with anyone on the Board whom the staff person is comfortable in approaching, or to directly contact the organization’s outside legal counsel, whose contact information can be obtained from the Executive Director.
- 3. No Retaliation.** No board member, committee member, or staff member who in good faith reports a violation of a law or regulation requirement shall suffer harassment, retaliation or any adverse consequence. A staff member who retaliates against someone who has reported a violation in good faith is subject to discipline up to and including termination of position. This Whistleblower Policy is intended to encourage and enable persons to raise serious concerns within the Organization prior to seeking resolution outside the Organization.
- 4. Compliance Officer.** LHI’s Executive Director, working with the Chair of the Board, will act as LHI’s Compliance Officer. The Compliance Officer is responsible for investigating and resolving all employee complaints and allegations concerning violations of the Principles and/or Code. The Board Chair or his or her designee will take on the Compliance Officer role if the complaint involves the Executive Director. If the complaint involves both the Executive Director and Board Chair, outside legal counsel will carry out the functions of the Compliance Officer.
- 5. Accounting and Auditing Matters.** The Finance Committee of the Board of Directors shall address all reported concerns or complaints regarding corporate accounting practices, internal controls or auditing. The Compliance Officer shall immediately notify the Finance Committee of any such complaint and work with the Committee until the matter is resolved.
- 6. Requirement of Good Faith.** Anyone filing a complaint concerning a violation or suspected violation of the law or regulation requirements must be acting in good faith and have reasonable grounds for believing the information disclosed indicates a violation. Any allegations that prove not to be substantiated and which prove to have been made maliciously or knowingly to be false will be viewed as a serious disciplinary offense.



LOVEHOPEMERCY.ORG

Mailing Address

Living Hope International
PO Box 116
West Bend, WI 53095-0116

Email

LivingHope@LoveHopeMercy.org

General Inquiries

1-262-381-0121 Fax: 1-262-364-2153



Living Hope International, Inc. (LHI) is a registered 501c3 non-profit organization. All donations to LHI are tax-deductible in full or in part within the United States.



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- 7. Confidentiality.** Violations or suspected violations may be submitted on a confidential basis by the complainant or may be submitted anonymously. Reports of violations or suspected violations will be kept confidential to the extent possible, consistent with the need to conduct an adequate investigation.
- 8. Handling of Reported Violations.** The Compliance Officer, or the person responsible for carrying out the Compliance Officer's role with respect to a reported or suspected violation, will acknowledge receipt of the reported violation or suspected violation by writing a letter (or email) to the complainant within five business days. All reports will be promptly investigated and appropriate corrective action will be taken if warranted by the investigation.



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